

Memorandum

Date 03/05/2018
Subject General Data Protection Regulation (GDPR) & unconfirmed
Distribution claimants RedClick Broker Channel
Effective date Immediate

Dear Sir / Madam

The implementation of the General Data Protection Regulation (GDPR) on 25 May 2018 prompts us to amend the approach we take to collecting data on our files when notified of incidents which may give rise to a claim under the policy of insurance. In our role of Data Controller, we want to ensure that only necessary and proportionate data is acquired when receiving incident notifications. To this end, we have decided to draw a distinction between “*confirmed*” and “*unconfirmed*” claimants.

The table below defines these two claimant types and columns 3-6 inclusive will show whether you should include specific details within the incident notifications you submit to RedClick on behalf of your client.

Claimant type	Definition given by RedClick	Include in report to RedClick?				
		Name	Address	Contact number	e-mail address	Date of birth
Confirmed	Someone who actively engages with RedClick to make a claim regardless of indemnity and/or liability status	Yes	Yes	Yes	Yes	Yes
Unconfirmed	Someone who is not engaging with Liberty Insurance to make a claim For example, a passenger in a vehicle who is not claiming bodily injury — Or an incident involving an accident at work on our insureds premises where there is not yet a claim for bodily injury	Yes	No	Yes	No	No

Given the importance of full compliance with the GDPR, we kindly ask that you support this process and enable us to satisfy the obligations imposed.

Thank you

David Coffey

Ireland Intermediary Distribution Manager